

News from Muhlenberg Township Authority

During these very unusual times, Muhlenberg Township Authority is committed to serving our customer's needs for water and sewer. The Authority has been, and will continue to provide 24 hours service to our customers. For evening or weekend emergencies, simply call our regular phone number 610-929-4709 and listen to the message that will give you several phone numbers to call to speak to someone to handle your emergency.

The Authority office is open to the public for payment of bills and other business. We do have to limit the number of people in the building at one time, and masks must be worn when entering the building. We ask that you use our drive-up window to make your payments. Credit card payments are currently being accepted at the drive-up window to reduce the number of people entering the building. We ask any customer who is having difficulty paying their bill to call the office to discuss payment terms and scheduling.

As you can see, the operations at the Authority continue and we are working on updating and maintaining our system to better serve you, our customers. Recently we completed a project to replace a section of under-sized water main on Kutztown Road. We will be starting construction of a new maintenance garage at our facility on Oak Street. The existing garages were constructed some 80 years ago and have served the Authority well, but it is now time to replace these facilities. There are several other projects in the works and we will keep you up-to-date as the get started.

We ask that any of our customers that have questions or comments, please contact the office during normal business hours. Our staff is more than willing to explain or discuss any issues you may have. As always, the Authority wants to provide our customers with the best quality water at the lowest possible cost.

As always, the public is invited to attend the monthly meeting of the Muhlenberg Township Authority Board. All meetings are held the first Thursday after the first Monday of the month and are held at the Township Office located at 210 George Street.