

## News and Information for 2018

- Beginning January 1, 2018, we will be allowing for a 10% Senior Citizen Discount on sewer billing. This will be available to all sewer bills processed after January 1, 2018. The discount will be available to single household residents or husband and wife who are 65 years of age or older. See the “Document Section” of this site for an application.
- Beginning with all bills processed March 1, 2018 or later, there will be a 3% increase in water rates. For the average residential bill, this equates to \$1.57 per quarter or \$6.28 per year. A full rate schedule will be posted by the end of December 2017 and available for download.
- As many residents know, the Authority just completed one of our larger projects the end of September 2017. The 1,000,000 gallon elevated water storage tank at Tuckerton Road and Stoudts Ferry Bridge Road was completely rehabilitated, cleaned and painted. The Authority is planning a “Ribbon Cutting” ceremony for the Spring of 2018 and would like to invite all of our residents to participate. You will also have the option to tour our Well #13 while there and learn a little bit more about what we do and how we get the water to your faucet. We will post the date and time as soon as we have one on this site.
- The Authority has become aware that there are websites out there that claim to allow you to pay multiple vendors with a credit card through a single site. Please DO NOT use these sites to pay your water and sewer bill by credit card. If you want to pay by credit card, please go to OUR website at [www.muhlenberg.org](http://www.muhlenberg.org) and click on the credit card on the bottom of the page. It should say that the site is hosted by Diversified Technology, which is our vendor for credit cards. This will eliminate some of the issue we have been notified about.
- Also new for 2018.....Beginning January 1, 2018 the Office hours will be changed from 8:30am to 5:00pm to 8:00am to 4:30pm.
- Just a reminder, if you have a water or sewer emergency, please call our regular phone number 610-929-4709 and listen to the message. It will direct you to emergency phone numbers for staff of the Authority who will help you.

If you have any questions about this information or any other matters regarding your water or sewer service, please contact the office at 610-929-4709.

HAVE A HAPPY AND SAFE HOLIDAY!